

STUDENT WELFARE POLICY

The safety and wellbeing of our students is our primary concern, we want to give them a fantastic experience where they can thrive, whilst attending to all their needs.

We want to ensure that:

- Students welfare is paramount throughout
- All students, whatever their age, culture, disability, gender, language, racial origin, religious beliefs and/or sexual identity have the right to protection from abuse
- We promote equal opportunities, regardless of ability, religion, culture, gender, sexuality, ethnic origin or class
- Programmes and activities are provided to encourage you to develop linguistically, socially and culturally over your time in the UK.
- Understanding and positive interaction is encouraged between all students, and a commitment to respect each other belongings and privacy.
- We will raise awareness of student protection issues
- All staff have a responsibility to report any concerns to management

If any student has an issue they would like to address or discuss regarding welfare, they can speak to any member of staff, who will help or advise them on the next steps. For more complicated issues involving student welfare they, or the staff member, can speak to the Director.

Risk Assessments

Our events and excursions are carefully thought out and planned for the utmost safety of our students. To ensure this we make sure our events and activities are risk assessed.

A sample of our Activities Risk Assessment, and others, can be found on our website.

Measures Taken for Under 18's Students

Part of our commitment to ensuring student safety is paying special attention to students under the age of 18. Students under 18 are, by law, classified as children and therefore we are required to monitor them fully throughout their time with us, their safety is our utmost priority.

To implement this, we have a range of safeguarding and other requirements set in place, including:

- Dedicated safeguarding officers
- Staff who students can speak to if they have any problems
- Junior students are registered every day by their leaders or activity/teachers
- Curfew times for host family accommodation
- Social programme activities are always supervised by a member of staff
- Emergency next of kin contact details held by staff all times with the out of hours phone – so we can always reach parents or leaders/guardians in case of urgency
- In the UK students are explained UK laws & school rules relevant to their age group
- Advice given on arrival about personal, road & transport safety

Related Policies and Further Information

The welfare of our students is paramount; thus, the following policies all have a relevance on student's welfare. All the below policies can be found on our website for further reading...

- Student Handbook
- Safeguarding Policy
- Complaints Procedure policy
- Health and Safety Policy
- Feedback policy
- Learning difficulties and disabilities policy
- First aid policy
- Risk assessments
- Bullying Policy
- Equality policy

Students are sent pre-arrival information when they enrol, which includes welfare information. This is reinforced regularly by the Director and staff throughout the year and students are reminded of key points and where they can access all the school policies and find key information.

Medical and Insurance

In Britain, free medical treatment is available through the National Health Service to all EU students and students from countries with reciprocal health agreements. Students who are not covered by the National Health Service are advised to take out medical insurance before leaving their home countries. We strongly advise students to take out individual personal insurance to cover personal belongings, etc, before they come to the UK.

More information on Welfare related issues can be found in our Safeguarding Policy, which can be found on our website, along with our other policies in our directory of policies and handbooks, which are available to view and download.